

**code**<sup>®</sup>  
Expect More.



REVOLUTIONIZING DATA CAPTURE  
WITH **COMPLETE SERVICE OFFERINGS**



code<sup>®</sup>

COMPLETE



CONNECT



SELECT



PROTECT

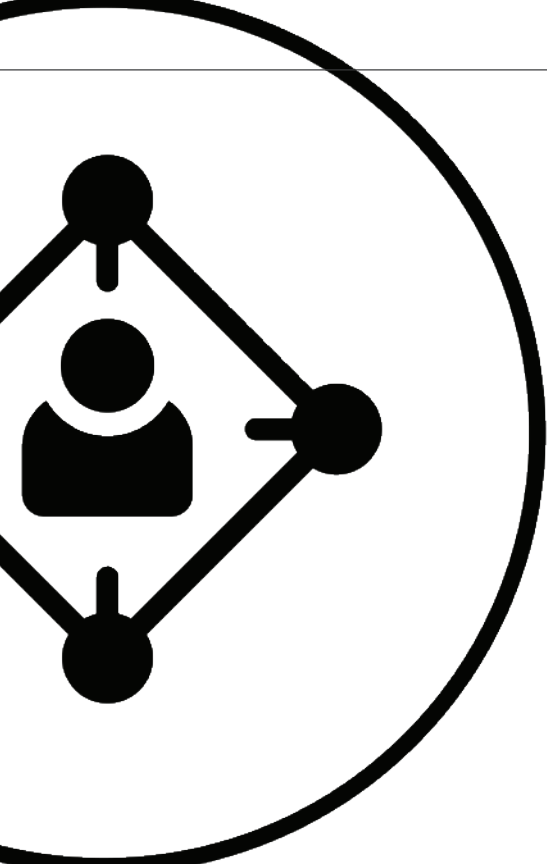
## Expect More.

**Let Code focus on the technology so you can focus on the business.**

Code Complete services enhance customers' experience by providing an ecosystem of barcode reading expertise, performance, and support. Our scanners are backed by services and products that are tailored to each customer's needs, budgets and future plans. We believe in customer-focused innovation and solutions.

Let's partner for your success. Code's knowledge, quality, and customer support are unrivaled in their excellence. Code works hard to build solid and reliable products. Code Complete delivers that commitment to the field.

Choose the level of support that meets your needs. Code Complete is a fresh new way of providing a whole product offering: a barcode scanning device supported by value-added services and products.



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# CONNECT FEATURES

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## Consultative Customer Meetings

- We are experts. Let's talk through your needs and create a solution.

## Site Surveys

- Capture asset tag criteria and detailed site information to plan for GoLive.
- Confirm product selection based on workflow.
- Customizable mounting options.

## Concept in Action -

An existing Code customer requested 25,000 – CR1400 barcode scanners. The project included Code's site survey and installation services across numerous medical campuses. Following the site surveys, it was determined the customer only required 16,000 units. The choice to use Code Complete Connect and Select services resulted in huge savings.





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# SELECT FEATURES

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## Go Live

- **Installations**

- Code led product installations
- Product assembly, placement and inventory capture
- Assistance with EHR/HIS integration
- Support end users for stress-free assimilation

- **Technical Support**

- On-site or on-call support during critical deployments

- **Product Piloting**

- Pilot barcode scanners and ancillary products within workflow

- **Product Rental**

- Rent barcode scanners and ancillary equipment on a temporary basis

## Accessories

Protect your devices and improve usability

## Training

- **Tailored Product Webinars**
  - Basic use and technical troubleshooting for unique workflows and technical needs
  - Unify processes and communication across all departments
  - Your company logo is incorporated
- **Train-the-Trainer**
  - Upgrade your team's knowledge
  - Our technical experts will liaise with yours to ensure all systems are communicating

## Product Offering -

The first step is understanding which Code product is right for your workflow. Trusted for over 20 years and counting, Code is focused on providing products that improve patient interactions and IT integration. Our products are purpose built to last in the most strenuous workflow.





# PROTECT FEATURES

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## Support

- **Spares Pool**
  - Provides customers the assurance of maintaining productivity
  - Simply swap problematic scanners with operation-ready spare units
  - Code helps backfill units so you always have a full spares pool
- **Customizations**
  - Code puts in the work upfront so each scanner will seamlessly integrate with all applications
  - JavaScript enabled
  - Custom prefix/suffix
- **Dedicated Application Engineer**
  - Don't wait in a queue to get help, jump the line
  - Get direct access to one of Code's application engineers and become their priority

## Warranty

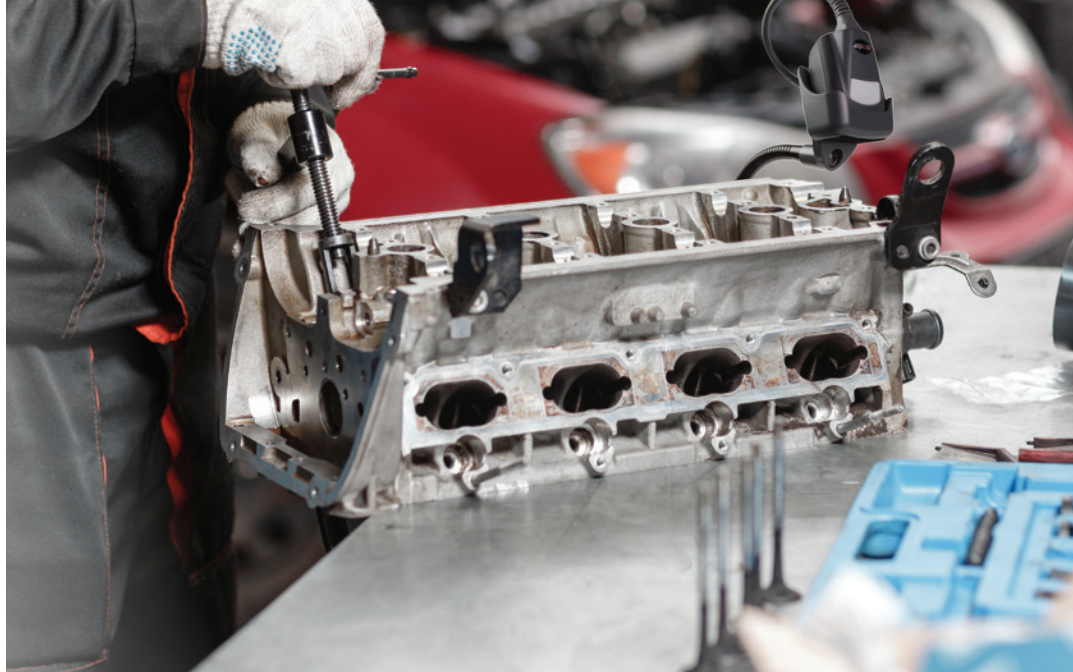
- Standard
- Elevated
- Peak

## RMA Upgrades

- Advance Replacement
- Expedited Turnaround
- Accident Forgiveness

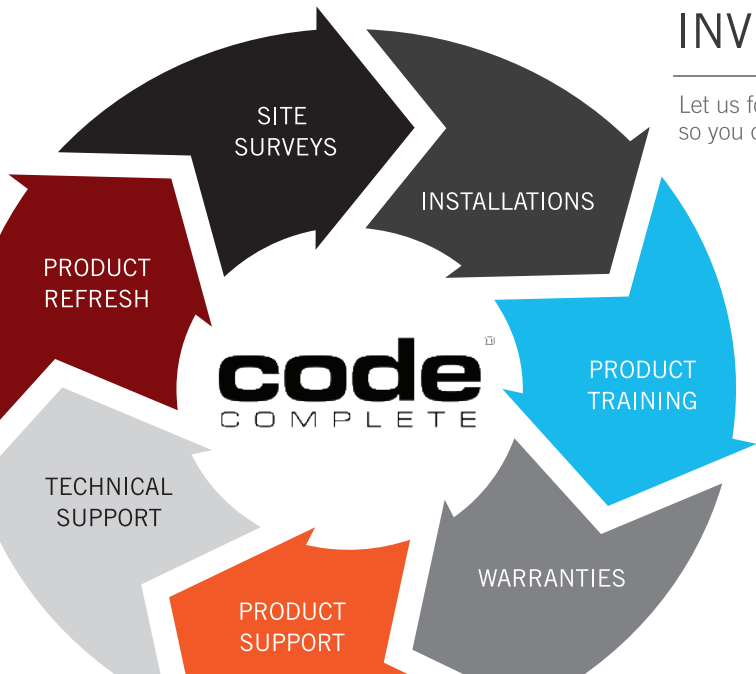


**Code Complete** was designed to increase the product lifecycle of our barcode scanning devices and maintain your productivity. We want each customer to get maximum value and unrivaled quality from our products. At Code, we are dedicated to creating innovative solutions that exceed expectations. You can simply expect more!



# GET A RETURN ON YOUR INVESTMENT

Let us focus on the technology, so you can focus on the business.



A Whole Product Offering

**code**<sup>®</sup>  
COMPLETE



CONNECT



SELECT



PROTECT

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SELECT



PROTECT

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